

**Table 6.9. Computer Systems Design and Related Services (NAICS 5415)—Estimated Revenue for Employer Firms: 2002 Through 2003**

[Estimates are based on data from the 2003 Service Annual Survey and administrative data. Estimates for 2002 have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently results may not be additive. Except where indicated, estimates have been adjusted using the results of the 1997 Economic Census]

Item	2003	2002	Percent Change
			2003/2002
<b>COMPUTER SYSTEMS DESIGN AND RELATED SERVICES (NAICS 5415)</b>			
Total revenue .....	168,792	171,111	-1.4
Information technology design and development, total .....	71,298	73,550	-3.1
Custom application design and development .....	27,096	31,007	-12.6
Computer systems design, development, and integration services .....	36,031	35,070	2.7
Network design and development services .....	8,171	7,473	9.3
Information technology infrastructure (computer) and network management services .....	20,984	21,057	-0.3
Information technology technical support services .....	21,068	21,428	-1.7
Information technology consulting services .....	15,408	14,560	5.8
Software publishing .....	7,376	7,177	2.8
Data storage services .....	S	1,293	S
Data management services .....	3,000	3,186	-5.8
Information technology related training services .....	2,130	2,590	-17.8
Internet access services .....	641	708	-9.5
Web site hosting services .....	S	S	S
Application service provisioning .....	3,452	3,608	-4.3
Business process management services .....	S	S	S
Rental and leasing of computer hardware .....	S	S	S
Re-sale of computer hardware and software .....	8,204	8,108	1.2
Other services revenue .....	8,832	9,227	-4.3
<b>CUSTOM COMPUTER PROGRAMMING SERVICES (NAICS 541511)</b>			
Total revenue .....	55,731	57,634	-3.3
Information technology design and development, total .....	27,187	30,574	-11.1
Custom application design and development .....	19,496	22,594	-13.7
Computer systems design, development, and integration services .....	6,741	6,876	-2.0
Network design and development services .....	950	1,104	-14.0
Information technology infrastructure (computer) and network management services .....	2,497	3,010	-17.0
Information technology technical support services .....	4,901	4,546	7.8
Information technology consulting services .....	S	6,385	S
Software publishing .....	2,742	3,123	-12.2
Data storage services .....	S	S	S
Data management services .....	S	S	S
Information technology related training services .....	612	S	S
Internet access services .....	S	S	S
Web site hosting services .....	S	S	S
Application service provisioning .....	S	S	S
Business process management services .....	S	S	S
Rental and leasing of computer hardware .....	S	S	S
Re-sale of computer hardware and software .....	S	S	S
Other services revenue .....	3,235	2,681	20.7

See footnotes at end of table.

**Table 6.9. Computer Systems Design and Related Services (NAICS 5415)—Estimated Revenue for Employer Firms: 2002 Through 2003—Con.**

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Item	2003	2002	Percent Change
			2003/2002
<b>COMPUTER SYSTEMS DESIGN SERVICES (NAICS 541512)</b>			
Total revenue .....	85,019	86,502	-1.7
Information technology design and development, total .....	41,325	40,394	2.3
Custom application design and development .....	6,312	7,167	-11.9
Computer systems design, development, and integration services .....	28,201	27,311	3.3
Network design and development services .....	6,812	5,916	15.1
Information technology infrastructure (computer) and network management services .....	5,618	5,167	8.7
Information technology technical support services .....	12,052	13,151	-8.4
Information technology consulting services .....	5,346	5,373	-0.5
Software publishing .....	3,311	3,134	5.7
Data storage services .....	398	688	-42.1
Data management services .....	1,965	2,015	-2.4
Information technology related training services .....	998	958	4.2
Internet access services .....	413	527	-21.5
Web site hosting services .....	661	599	10.3
Application service provisioning .....	2,263	2,743	-17.5
Business process management services .....	1,463	1,372	6.6
Rental and leasing of computer hardware .....	S	S	S
Re-sale of computer hardware and software .....	4,649	4,787	-2.9
Other services revenue .....	4,531	5,573	-18.7
<b>COMPUTER FACILITIES MANAGEMENT SERVICES (NAICS 541513)</b>			
Total revenue .....	16,589	16,413	1.1
Information technology design and development, total .....	S	S	S
Custom application design and development .....	S	S	S
Computer systems design, development, and integration services .....	187	212	-11.6
Network design and development services .....	30	32	-8.6
Information technology infrastructure (computer) and network management services .....	11,817	11,850	-0.3
Information technology technical support services .....	S	S	S
Information technology consulting services .....	S	S	S
Software publishing .....	S	S	S
Data storage services .....	S	S	S
Data management services .....	S	S	S
Information technology related training services .....	4	S	S
Internet access services .....	S	S	S
Web site hosting services .....	S	S	S
Application service provisioning .....	S	S	S
Business process management services .....	568	343	65.5
Rental and leasing of computer hardware .....	S	S	S
Re-sale of computer hardware and software .....	276	237	16.6
Other services revenue .....	S	S	S

See footnotes at end of table.

**Table 6.9. Computer Systems Design and Related Services (NAICS 5415)—Estimated Revenue for Employer Firms: 2002 Through 2003—Con.**

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Item	2003	2002	Percent Change
			2003/2002
<b>OTHER COMPUTER RELATED SERVICES (NAICS 541519)</b>			
Total revenue .....	11,454	10,562	8.4
Information technology design and development, total .....	2,268	2,041	11.1
Custom application design and development .....	987	950	3.9
Computer systems design, development, and integration services .....	S	S	S
Network design and development services .....	S	S	S
Information technology infrastructure (computer) and network management services .....	1,052	1,031	2.1
Information technology technical support services .....	2,498	2,380	5.0
Information technology consulting services .....	1,312	1,499	-12.5
Software publishing .....	S	S	S
Data storage services .....	S	S	S
Data management services .....	S	S	S
Information technology related training services .....	S	S	S
Internet access services .....	S	136	S
Web site hosting services .....	S	S	S
Application service provisioning .....	S	S	S
Business process management services .....	336	357	-5.9
Rental and leasing of computer hardware .....	S	S	S
Re-sale of computer hardware and software .....	S	S	S
Other services revenue .....	S	S	S

S Estimate does not meet publication standards because of high sampling variability or poor response quality. Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau.

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at [www.census.gov/svsd/www/cv.html](http://www.census.gov/svsd/www/cv.html). Appendix A, Table A-6.5 provides estimated measures of sampling variability (coefficients of variation).